互联网文档流上用户感知的稀有主题序列模式的挖掘方法 Mining User-Aware Rare Sequential Topic Patterns in Document Streams

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Motivation

Problem: How to discover personalized and abnormal user behaviors from document streams on the Internet?

- to find Internet users with special tasks or goals.
- to detect and infer the real and latent intentions when they publish documents on the internet.

Challenges: These behaviors are complicated with the following characteristics.

- They should be complete and repeated, so cannot be reflected by one document.
- The texts of documents on the Internet is irregular, so keyword based methods do not work.
- They are generally rare and possibly emergent, so the rules for detecting them are not available.

An example: Lottery fraud via Internet:

 \bullet < award temptation \rightarrow information diddling \rightarrow fee charging \rightarrow illegal intimidation >



Contribution

- 1. We define Sequential Topic Patterns (STP), to build correlation among successive documents of a user.
 - Each of the patterns represents a multiple-step complete behavior, which occurs repeatedly.
 - Topic-level abstract and semantic information is beneficial in finding regularities of users.
 - The probability of topics can be accumulated to achieve high confidence in pattern matching.



- topics $\langle z_1, z_2, \dots, z_n \rangle$. *n* is called the length of α . 2. We propose the mining problem of User-aware Rare STPs (URSTPs), to discover personalized and abnormal behaviors of Internet users.
 - User-aware rare: globally rare (for all users), but relatively frequent (for a specific user or a specific group of users).
 - Theoretical significance: define a new kind of patterns for rare event mining,

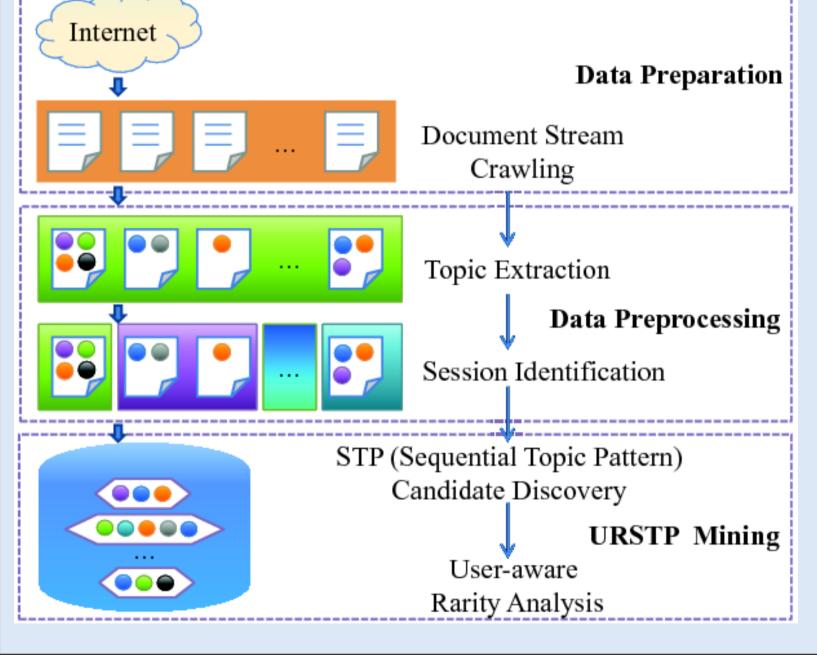
"puts forward a new research direction in Web mining".

Practical significance: can be applied in many real-life scenarios of user behavior analysis.

Definition (User-aware Rare STPs)

Given a topic-level document stream TDS, a scaled support threshold h_{ss} , and a relative rarity threshold h_{rr} , an STP α is called a User-aware Rare STP (URSTP) if and only if both 3. We present a framework to solve this problem and design a group of effective and efficient algorithms. $scsupp(\alpha) \le h_{ss}$ and $RR(\alpha)|_{u} \ge h_{rr}$ hold for some user u.

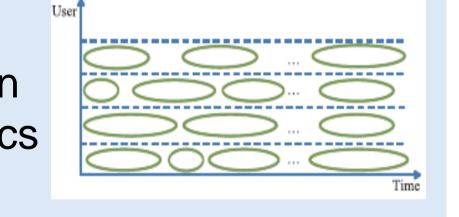




Topic Extraction: TwitterLDA +

threshold-based selection

Session Identification: Time interval heuristics

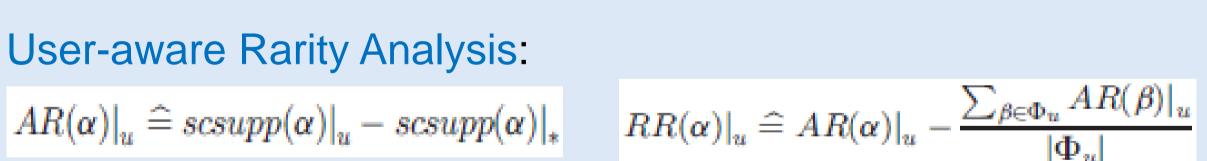


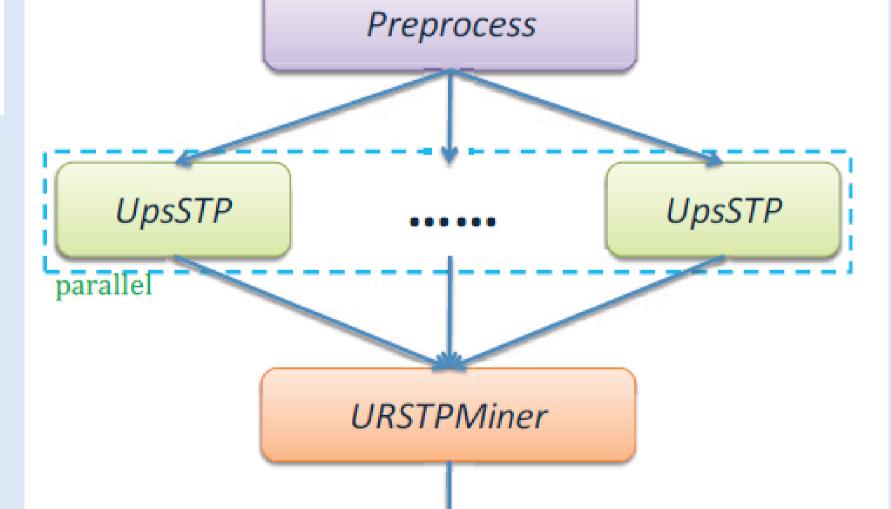
STP Candidate Discovery: to compute scaled supports of all STPs with pattern growth

$$supp(\alpha, S) = \frac{\sum_{i=1}^{|S|} Pr(\alpha \sqsubseteq s_i)}{|S|}$$

User-aware Rarity Analysis:

 $scsupp(\alpha, S) \stackrel{\triangle}{=} supp(\alpha, S)^{\frac{1}{n}}$.





Experimental Results

Discovered Internet users (top K) are indeed distinctive in real life.

Compared to approximate ground truth ("Verified" users in Twitter).

| | Precision | @5 | @10 | @15 | @20 | @30 | |
|---|-----------|------|------|------|------|------|--|
| V | URSTP | 0.80 | 0.70 | 0.73 | 0.65 | 0.60 | |
| | URSTP-L | 0.80 | 0.60 | 0.67 | 0.60 | 0.53 | |
| | Topic | 0.60 | 0.50 | 0.53 | 0.55 | 0.47 | |
| / | Topic-L | 0.20 | 0.30 | 0.33 | 0.25 | 0.27 | |

- The users mined by our approach are inclined to be verified users.
- The special behaviors of ordinary users are probably abnormal and should be considered for further investigation.

Discovered STPs are self-interpretable and consistent with tweet contents.

General Twitter dataset

| URSTP | User ID | Scaled support | Relative rarity |
|------------|---------|----------------|-----------------|
| (8, 14) | 125 | 0.02 | 0.318 |
| (13, 2, 8) | 207 | 0.03 | 0.340 |

| Topic ID | Top words | Description | |
|----------|--------------------------------------|-------------|--|
| 2 | 2 world hours production women goods | | |
| | things oil skin support photo | | |
| 8 | buy win fan expensive account | buying | |
| | mobile care concert ball purpose | | |
| 13 | love health body cool news | health | |
| | life pretty skin enjoy great | | |
| 14 | day game weekend play happy | playing | |
| | team class win things amazing | | |

- User 125 is a sports fan: < buying → playing >
- User 207 is a cosmetic salesman: < health → products → buying >
- Specific-field Twitter dataset
 - News reporter: < broadcast → NBA players >
 - Ordinary fan: < NBA players → broadcast >

Applications

Economic case investigation: discover new criminals and identify their hierarchy and roles from their communication records. Financial internal audit: discover and monitor illegal and abnormal operational behaviors of internal staffs in bank. Credit risk assessment: discover borrowers with latent high risks from their online and offline behaviors.

